## Exhibit 104

You basically told me you can  $\Box$ t do anything for me and expect me to keep a defective shoe that can hurt my son  $\Box$ s feet or relist the item (so you can make even more money when it  $\Box$ s sold) and have it be someone else  $\Box$ s problem. Since you are unwilling to protect your buying customers, I $\Box$ ve contact my credit card company on the matter. If you choose to close the case, so be it.

On Mon, Dec 13, 2021 at 3:41 PM <a href="mailto:support@stockx.com">support@stockx.com</a> wrote:

Hey Da,

I wanted to follow up on our previous reply.

At this time I will be closing this case. If you still need assistance with your concern, please reply back with the information so we can look into this further for you.

Also, feel free to reach back out with any further questions or concerns!

Kind Regards,

Sheldon

Confidential STX0249738